



WELCOME TO CITRUS CREEK

This is a privately owned Resort. By entering the Resort you and the members of your group agree to abide by the rules and regulations set out below. Please ensure that all members of your group are aware of these rules and regulations. Failure to comply with our policies will lead to eviction from the premises. No refunds will be given.

- **All guests must report to the office on arrival. OFFICE CLOSES AT 6PM.**
- **Occupancy:** Chalets and camping sites may be occupied from **13h00** and must be vacated by **10h00**.

We do not accept group bookings in season.

NO MUSIC ALLOWED, WE HAVE A ZERO NOISE POLICY

- **Smoking is prohibited in the chalets and ablution block:** Ashtrays are for outside use.
- **Valuables:** Ensure that loose valuables are packed or locked away. Bicycles must be chained.
- **Camp hose pipes must not be used, no washing of vehicles or filling of onboard water tanks.**
- **Power plugs:** Each site is permitted the use of 1 plug. Any extra usage will be charged for.
- **Fires:** Permitted in a designated braai or portable Weber. Please do not put drums directly on the ground.
- **Campers:** are requested to use "fishnet" underlays
- **No mobile water cooling units, stoves, fans or heaters may be used outside at any time.**
- **Pets:** Pets are to be kept under control, on a leash, and are not allowed in the pool area, or to chase animals.
- **No picking of fruit or removal of wood:**
- **Septic tanks** are in use at the Resort. Please do not dispose of foreign objects in the toilets. Do not throw food or fat down the drains.

All guests will be held accountable for damages that he/she may have caused at the resort and will be held liable for replacement value of such damage.

We are currently converting to a more sustainable environment. There are animals on the grounds, please do not feed or chase these animals.

